(b) if so, the number of complaints registered in this regard;

(c) whether the Government propose to take any action for streamlining the postal service; and

(d) if so, the steps proposed to be taken in this direction?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) There have been occasional instances of delay in delivery of mail.

(b) There is an average monthly receipt of 3767 number of complaints relating to carry in delivery of mails which constitutes, 0.00085% of the volume of such mail handled.

(c) and (d). To avoid delays in transmission and delivery, the following on-going steps have been initiated:

(i) More effective checks by the supervisors;

(ii). Better liaison with transport system;

(iii) Random sample survey of mail and consequential removal of bottlenecks identified;

(iv) Constant review of mail arrangements and setting up of Task Forces to monitor postal opeeations.

(v) Restructuring of delivery system in certain Post Offices; and

(vi) Confidential check by Public Relations Enspectors (Postal) on the performance of the delivery staff especially in the complaints prone areas or with the addresses residing at the end of the beat.

[Translation]

Telephone Connections in Rohini, Delhi

3984. SHRI VIJOY KUMAR YADAV: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the time by which the work of laying under-ground telephone cables in Rohini Sector 18, Delhi is likely to be completed;

(b) the number of telephone lines being released from the Badli Echenge; and

(c) by when telephone connections sanctioned in November, 1991 from special quota are likely to be installed?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) The work of laying underground telephone cables in Rohini, Sector 18, Delhi is likely to be completed by 31.3.92.

(b) 549 telephone connections from Badli exchange have already been released during the current financial year 1991-92. There is no further proposal to release connections from the exchange.

(c) No telephone connection sanctioned in November, 1991 from Special Quota (out of turn) are pending to be installed in Rohini Sector-18, Delhi.

Expansion of Relay Centres of Doordarshan

3985. SHRI DHARMANNA MONDAYYA SADUL: Will the Minister of INFORMATION AND BROADCASTING be pleased to state:

(a) whether proposed expansion programme of T. V. relay centres at Khamgaon, Hinganghat, Akot, Akluj, Kankaul,